



QUALITY POLICY

Revision 1 dated 20/05/2020

The management of G. Candiani S.r.l. considers it of fundamental importance for the future of its company **to focus on the satisfaction of its customers.**

In order to ensure this over time, **the management intends to operate on the basis of the following guiding principles:**

- **ensure full and constant compliance with legal and contractual requirements**, with a view to offering customers products and services that meet their requirements;
- **maintain constant monitoring of the reference market to identify risks and business opportunities;**
- **ensure internal and external communication** as a necessity for the proper functioning of business processes;
- **provide support to all staff in order to identify opportunities for process improvement** and also to highlight critical issues that limit the effectiveness of daily activities;
- **provide constant support for individual professional development** by focusing on training needs and planning appropriate mentoring, training and coaching;
- **maintain working conditions in terms of health and safety**, in line with the external reference context;
- **ensure constant monitoring of suppliers and outsourcers**, in order to establish effective partnerships over time;
- ensure, through a periodic review of the company's management system, the necessary **impetus for continuous improvement of processes, products and services rendered.**